Outputs

Difference (in MWh)

SP Transmission

2014/15

2.5 Published Outputs

1.	Energy Not Supplied (ENS)
Vol	ume of unsupplied energy
Vol	ume of unsupplied energy from excluded incidents (other than exceptional events)*
Vol	ume of unsupplied energy in incidents categorised as 'exceptional events'
Vol	ume of unsupplied energy in incidents due to Incentivised Loss of Supply Events
Tar	get (in MWh)

2014	2015	2016	2017	2018	2019	2020	2021
2014	2013	2010	2017	2010	2019	2020	2021
42.4	3.0	0.0	0.0	0.0	0.0	0.0	0.0
0.1	0.2	0.0	0.0	0.0	0.0	0.0	0.0
0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0
42.2	2.8	0.0	0.0	0.0	0.0	0.0	0.0
225.0	225.0	225.0	225.0	225.0	225.0	225.0	225.0
(182.8)	(222.2)	(225.0)	(225.0)	(225.0)	(225.0)	(225.0)	(225.0)

^{*} Events of the type specified to be excluded from the definition of 'Incentivised Loss of Supply Event' under Special Condition 1C

2. SF6			
Actual (kg)			
Actual (kg) Target (kg) Difference (kg)			
Difference (kg)			

2014	2015	2016	2017	2018	2019	2020	2021
513.700	494.610		-	-	-	-	-
573.269	591.775		-	-	-	-	-
59.6	97.2	-	-	-	-	-	-

3. Stakeholder Satisfaction

NGET Customer survey - baseline	
NGET Customer survey - score	
Stakeholder survey - baseline	
Stakeholder survey - score	
Scottish TO KPI - baseline	
Scottish TO KPI - Score	
Scottish TO External Assurance of its stakeholder engagement score	

2014	2015	2016	2017	2018	2019	2020	2021
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
5.0	5.0	0.0	0.0	0.0	0.0	0.0	0.0
7.4	7.1	0.0	0.0	0.0	0.0	0.0	0.0
50.0	50.0	0.0	0.0	0.0	0.0	0.0	0.0
68.0	69.2	0.0	0.0	0.0	0.0	0.0	0.0
0.5	0.5	0.0	0.0	0.0	0.0	0.0	0.0

4 SHE Transmission and SPTL Timely connections

Number of offers
Number of offers delivered on time
Number of offers not delivered on time
Number of offers delivered on time but where the offers were then altered

2014	2015	2016	2017	2018	2019	2020	2021
52.0	88.0	-	-	-	-	-	-
50.0	86.0		-	-	-	-	-
2.0	2.0	-	-	-	-	-	-
41.0	52.0	-	-	-	-	-	-