



Customer Journey Getting Connected

We have a new process to make it easier for you to get a connection.

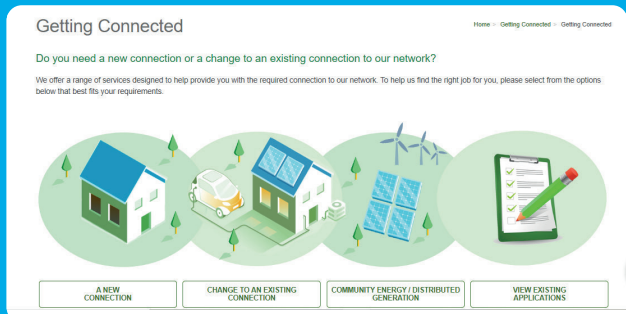
We have made some changes to our connections process. We are bringing a fresh new look and feel across our [Getting Connected web pages](#)

How will this affect me?

These changes will make the overall application process simple and straightforward for our customers to:

- Apply for a New Connection
- Make changes to your existing connection
- Access Community Energy/Distributed Generation information and application forms
- Register for our Customer Connections Portal

Our new **Getting Connected webpages** will host useful information to help our customers prepare for their connection application depending on their connection requirements.



For more info, head to:

https://www.spenergynetworks.co.uk/pages/which_type_of_connection.aspx

