

Key points and summary of Customer Engagement Group (CEG) questions/discussion sessions.

NB: Not verbatim.

RIIO-ED2 Customer Engagement Group – Meeting 20		
Tuesday 26 January 2021	13.00 – 16:00	Virtual Conference
Meeting called by	John Howard	
Type of meeting	Customer Engagement Group	
Facilitator	SP Energy Networks	
Note taker	Ross Williams	
Chair & Timekeeper	John Howard	
Attendees	CEG John Howard (JH) Andy Billcliff (AB) Chris Clark (CC) Matt Cole (MC) Teresa Perchard (TP) Sam Ghibaldan (SG) Benny Talbot (TB) Jan Webb (JW) Matt Hannon (MH)	SPEN Andrew Jardine (AJ) Gillian Hurding (GH) Iain Divers (ID) Tracy Joyce (TJ) Ross Williams (RW) Clare Dawson (CD) Rachel Shorney (RS) Caroline Ainslie (CA) Scott Mathieson (SM) Jackie McCluskey (JM) Sophie Sudworth (SS) Kendal Morris (KM) Graham Campbell (GC)
		External Ofgem Representatives x 2

Agenda Topic: Welcome and agenda	
1300 - 1305	John Howard, CEG Chair
Discussion	JH welcomed the group and confirmed the meeting was quorate before asking members if there were any conflicts of interest which had materialised since the previous meeting.

Agenda Topic: RIIO-T2 Final Determination and RIIO-ED2 Sector-Specific Methodology Decision	
1305 - 1345	Scott Mathieson, Director of Network Planning and Regulation
Discussion	SM provided update on RIIO-T2 draft determinations and RIIO-ED2 sector-specific methodology. General questions and discussion from the CEG focused on the following areas: <ul style="list-style-type: none"> Impacts on ED2 process and timelines

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Agenda topic: Ofgem: RIIO-ED2 Sector-Specific Methodology Consultation	
1345 – 1430	Ofgem
Discussion	<p>General questions and discussion from the CEG focused on the following areas:</p> <ul style="list-style-type: none"> • Outstanding material to be published as part of Ofgem’s Sector-Specific Methodology Decision (SSMD). • Investment options • DFES / Flexibility / Customer behaviours / Connections •

Agenda topic: Closed session	
1445 – 1530	John Howard, CEG Chair
Discussion	The group took this session in private.

Agenda topic: Connections	
1530 – 1630	Graham Campbell, Head of Whole Systems and Commercial
Discussion	<p>GC covered connections process and expectation of increase in enquiries in ED2. GC discussed minor and major connections segmentation, competition and summarised baseline connections principles within Ofgem’s SSMD.</p> <p>GC outlined new flexible services, active network management and their prevalence in ED2.</p> <p>GC summarised connections stakeholder engagement in ED1 and Connections Engagement (ICE) activity and covered engagement approach taken for ED2.</p> <p>General questions and discussion from the CEG focused on the following areas:</p> <ul style="list-style-type: none"> • Connections quotes • Active network management • Electric vehicles • Significant code review • Socialisation of costs