

Key points and summary of Customer Engagement Group (CEG) questions/discussion sessions.

NB: Not verbatim.

CEG Monthly Meeting – Meeting 26		
Date 25 May 2021	Time 1pm – 4.30pm	Virtual - MS TEAMS
Meeting called by	SPEN/CEG	
Type of meeting	Monthly Meeting	
Facilitator	SP Energy Networks	
Note takers	Joanne Burns	
Chair	John Howard	
Attendees	<p>CEG</p> <p>John Howard (JH) Sam Ghibaldan (SG) Chris Clark (CC) Matt Cole (MC) Matthew Hannon (MH) Jan Webb (JW) Benny Talbot (BT) Andrew Wright (AW) David Flynn (DF) Gill Wood (GW)</p>	<p>SPEN</p> <p>Andrew Jardine (AJ) Kirsty Torrecilla (KT) Kirsty Scott (KS) Iain Divers (ID) Scott Mathieson (SM) Caroline Ainslie (CA) Joanne Burns (JB)</p> <p>Apologies</p> <p>Teresa Perchard</p>

Agenda Topic: Welcome	
1300 - 1305	John Howard, CEG Chair
Discussion	JH welcomed the group and confirmed the meeting was quorate before asking members if there were any conflicts of interest which had materialised since the previous meeting.

Agenda Topic: ED2 Assurance Overview	
Presenter	Kirsty Torrecilla, RIIO-ED2 PMO Workstream
Discussion	<p>KT presented on Ofgem assurance framework for the business plan, explaining review process and governance. KT covered external expert review, activities associated with this and necessary audit processes.</p> <p>Comments and discussion from CEG focused on following areas:</p> <ul style="list-style-type: none"> • Requirement for independent review • Challenges arising through assurance process. • Customer and stakeholder views as part of the assurance process • External review

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Agenda Topic: ED2 Narrative	
Presenter	Iain Divers, Head of RIIO-ED2
Discussion	<p>ID provided update on business planning and process timeline for review and assurance prior to draft plan submission and the recent 'Enabling the path to net zero' publication.</p> <p>Comments and discussion from CEG focused on following areas:</p> <ul style="list-style-type: none"> • Specific CEG timelines and responsibilities of sub-groups. • Format of sustainable and digital structure in plan • Importance of explaining customer engagement which has taken place in the plan
Agenda Topic: TOTEX, including uncertainty mechanism positioning	
Presenter	Kirsty Scott, Totex and Outputs Manager
Discussion	<p>KS provided recap of last CEG session and covered Cost Assessment Methodology. KS covered assurance, costs across different categories and governance process.</p> <p>KS also presented on uncertainty mechanisms, explaining their purpose and covering approach for ED2.</p> <p>Comments and discussion from CEG focused on following areas:</p> <ul style="list-style-type: none"> • Reopeners for DFES and Net Zero • Discussion on Green Recovery Funding in ED1 and potential for this in ED2.
Agenda Topic: Regulatory mechanisms - Incentives	
Presenter	Caroline Ainslie, Regulation and Policy Lead
Discussion	<p>CA covered business plan incentive and the process. Presented on ODIs for ED2. Covered bespoke proposals and confirmed these have been covered in more detail in the sub-groups.</p> <p>CA covered CVPs, explaining SPEN approach and taken learnings from other sectors.</p> <p>Comments and discussion from CEG focused on following areas:</p> <ul style="list-style-type: none"> • Further discussion and questions to improve understanding of how CVPs work and awards.