

## Key points and summary of TO User Group (UG) questions/discussion sessions. NB: Not verbatim.

R110-T2 TO User Group – Meeting 8		
17 <sup>th</sup> May 2019	9.00am – 4:40pm	ScottishPower HQ, Glasgow
Meeting called by	Rt. Hon Charles Hendry	
Type of meeting	TO User Group – Meeting 8	
Facilitator	SP Energy Networks	
Note takers	Gillian Hurding, Suzanne Taylor and Louise Addison (incentives session only)	
Chair	Rt. Hon Charles Hendry	
Attendees	Rob Cormie Rt. Hon Charles Hendry (Chair) Martin Kearns Julian Leslie Angela Love David Ritchie Andrew Robertson Dan Thomas Prof. Karen Turner  Kankana Dubey (TO User Group report writer)	<u>SP Energy Networks</u> Louise Addison (related session only) Stephanie Anderson(related session only) George Camps (related session only) Martin Hill (related session only) Gillian Hurding Barry Hughes (related session only) Alan Kelly (related session only) Craig McTaggart (related session only) Suzanne Taylor Mike Wynd (related session only)
Agenda Topic: Charles and Gillian - Intro and summary of plans		
9.20 – 9.30	Rt. Hon Charles Hendry	
Discussion	Discussion and decision points included: <ul style="list-style-type: none"> <li>Chair introduced UG report writer to the group</li> <li>Discussed current UG membership and plans for future meetings in run-up to draft plan submission</li> </ul>	
Agenda Topic: Output incentives		
9.30 – 10.00	Alan Kelly (Louise Addison)	
Discussion	Discussion and decision points included: <ul style="list-style-type: none"> <li>Category 1: Customer satisfaction/ stakeholder engagement/ timely connections</li> <li>Cat 2: Safety/ Network Access Project / Successful delivery of major projects               <ul style="list-style-type: none"> <li>Whole system incentive</li> <li>Low Carbon Incentive</li> </ul> </li> </ul>	
Agenda Topic: Willingness to Pay Update		
10.00 – 10.30	Suzie Taylor	

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Discussion	<ul style="list-style-type: none"> <li>Group reviewed TO-wide Willingness-to-Pay (WTP) report results from NERA.</li> <li>Discussion of results showing high values across all attributes</li> </ul>
<b>Agenda Topic: Update on physical security</b>	
11.00 – 11.30	George Camps (Craig McTaggart)
Discussion	<ul style="list-style-type: none"> <li>Group discussed physical security</li> </ul>
<b>Agenda Topic: RIIo-T2 Cyber Security</b>	
11.15 - 12	Mike Wynd
Discussion	<ul style="list-style-type: none"> <li>Group discussed cyber security</li> </ul>
<b>Agenda Topic: Deliverability and Supply Chain</b>	
14:15 – 15:30	Barry Hughes
Discussion	<p>Discussion and decision points included:</p> <ul style="list-style-type: none"> <li>How SP Energy Networks ensure RIIO plans are deliverable</li> <li>SP Energy Networks approach to deliverability</li> <li>Full T2 outage plan realistic and achievable</li> <li>Programmes of work are achievable and build on our past experience</li> <li>Engaging with suppliers to ensure the wider supply chain is available and ready</li> </ul>
<b>Agenda Topic: Business Plan</b>	
13.30	John Roger
Discussion	<p>Discussion and decision points included:</p> <ul style="list-style-type: none"> <li>Issued out plan sections and plans for future sections</li> <li>Agreed report review process/governance</li> </ul>
<b>Agenda Topic: Commitments</b>	
15.00	Stephanie Anderson
Discussion	<p>Discussion and decision points included:</p> <ul style="list-style-type: none"> <li>TO UG review and feedback of SP Energy Networks' Business Plan commitments</li> </ul>
<b>Agenda Topic: Challenge Log Review</b>	
15.00	Rt. Hon Charles Hendry
Discussion	<ul style="list-style-type: none"> <li>TO UG review Challenge Log (SP Energy Networks leave the room)</li> </ul>