

14 April 2020

Notice for SP Energy Networks customers registered on the Priority Services Register

SP Energy Networks records the personal data of individuals who may require extra support in the event of a power cut on the Priority Services Register (PSR). Some of this data may include sensitive personal data e.g. medical conditions.

To find out more about the PSR please visit
www.spenergynetworks.co.uk/pages/priority_services_registration_form.aspx

Data protection legislation enables organisations to share personal data when it is appropriate to do so, providing the lawful basis for the processing is defined. In a national emergency, such as the Covid-19 pandemic, sharing information between organisations can make a real difference to protecting vulnerable individuals.

Therefore, during the Covid-19 pandemic, SP Energy Networks will be sharing data held on the PSR with similar organisations in the event of an emergency, for example; water companies, gas companies and Emergency Planning Officers (EPO's) etc.

This will enable these essential services to provide additional support to those who require it. We will only provide the minimum data required and will transfer this securely. The data will not be retained by the third party organisations for longer than is necessary and the appropriate safeguards will be implemented to protect the privacy and personal data of the individuals.

In accordance with data protection legislation the data will be shared under the following legal basis:

Art. 6 (1) (f) (processing is necessary for the purposes of the legitimate interests pursued by the controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data, in particular where the data subject is a child) and

Art. 9 (2) (i) (processing is necessary for reasons of public interest in the area of public health, such as protecting against serious cross-border threats to health or ensuring high standards of quality and safety of health care and of medicinal products or medical devices, on the basis of Union or Member State law which provides for suitable and specific measures to safeguard the rights and freedoms of the data subject, in particular professional secrecy)

This sharing of data does not affect the data protection rights of the individuals and any questions or exercise of rights should be directed to Philomena Wilkes, Data Protection Officer at
dataprotection_corporate@scottishpower.com