

SP ENERGY NETWORKS – The FUSION Project Privacy Notice

This privacy notice describes how SP Energy Networks ("SPEN") processes your personal data in connection with its business activities. In this Policy, references to "we", "us", and "our" (and other similar terms) means SPEN and "you" and "your" (and other similar terms) mean our customers, contacts, and website visitors.

SPEN is aiming to make the transition to becoming a Distribution System Operator (DSO) and has set up the FUSION project. As part of this project we would like individuals with existing renewable technology or individuals who would be interested in having renewable and low carbon technology installed to complete a survey and engage with us and our third-party partners to enable us to support them to access funding to help finance the installation of these technologies.

When completing the surveys and engaging with SPEN the categories of personal data we will process and collect from you will include:

- Identification and contact information i.e. Name, Address, Email and Telephone;
- Property characteristics i.e. property type and existence of renewable or low carbon technology;
- Services and renewable or low carbon technologies you would be interested in; and
- As our surveys are on our website cookies may collect data e.g. IP location, if you would like more information and to manage your preferences please see our [cookies policy](#).

SPEN have partnered with two external third parties as part of this project; PassivSystems Ltd and Orange Power. Therefore, we will share your personal data with them so they can support you with the funding and installation of the technologies. For more information on how the third parties process your personal data please see their privacy notices linked below:

- [Orange Power](#)
- [Passiv Systems](#)

Under Data Protection Legislation our lawful basis for processing your personal data is:

- Your consent to share your details with our third-party partners. Please note you have the right to withdraw your consent at any time using the contact details below.
- Additionally, SPEN and our third-party partners have a legitimate interest to process your personal data in line with the project to provide you with renewable and low carbon technologies and services.

We have in place appropriate technical and organisational security measures to protect your personal data against unauthorised or unlawful use, and against accidental loss, damage or destruction. We have put in place strict confidentiality agreements (including data protection obligations) with our third-party service providers and processors. We will process and retain your personal data for the duration of the project.

Your personal data will be processed and stored within the UK or the European Economic Area (EEA). In any instances where this data is to be transferred out with these areas, we will implement appropriate safeguards and security measures.

SPEN are part of the Iberdrola Group and as such any data transfers that occur within the group are carried out in accordance with the applicable data protection laws and our Binding Corporate Rules (BCRs). The Iberdrola Group's BCRs reflect European legislation on data protection (General Data Protection Regulation) which means that all companies in our Group have to comply with the same internal rules. You can [download a copy of the Iberdrola BCR here](#).

In accordance with Data Protection Legislation you can exercise any of the following rights by contacting us at DP@spenergynetworks.co.uk

- Right of access – you have the right to obtain confirmation of what personal data is being processed and to receive a copy of this personal data
- Right to rectification – you have the right to have your personal data rectified if it is inaccurate or incomplete
- Right to erasure (Right to be forgotten) – you have the right to request the deletion or removal of your personal data where there is no legal basis for its continued processing
- Right to restrict processing – you have the right to request that we block or suppress processing of your personal data
- Right to object to processing – you have the right to object to the processing of your personal data, under certain circumstances
- Right to data portability – you have the right to obtain and reuse your personal data for your own purposes across different services

Where consent is the legal basis for the processing of your personal data, you have the right to withdraw this consent at any time. This will not affect the lawfulness of any processing we may have undertaken based on your consent before it is withdrawn. To withdraw your consent please contact DP@spenergynetworks.co.uk

For more information on how SPEN process personal data please our full [privacy notice](#).

Additionally, you have the right to lodge a complaint with our Data Protection Officer at dataprotection_corporate@scottishpower.com if you believe that your personal data is not being processed in line with this privacy notice.

If you are not satisfied with the response, you have the right to lodge a complaint with the [UK Information Commissioner's Office \(ICO\)](#) by contacting:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113