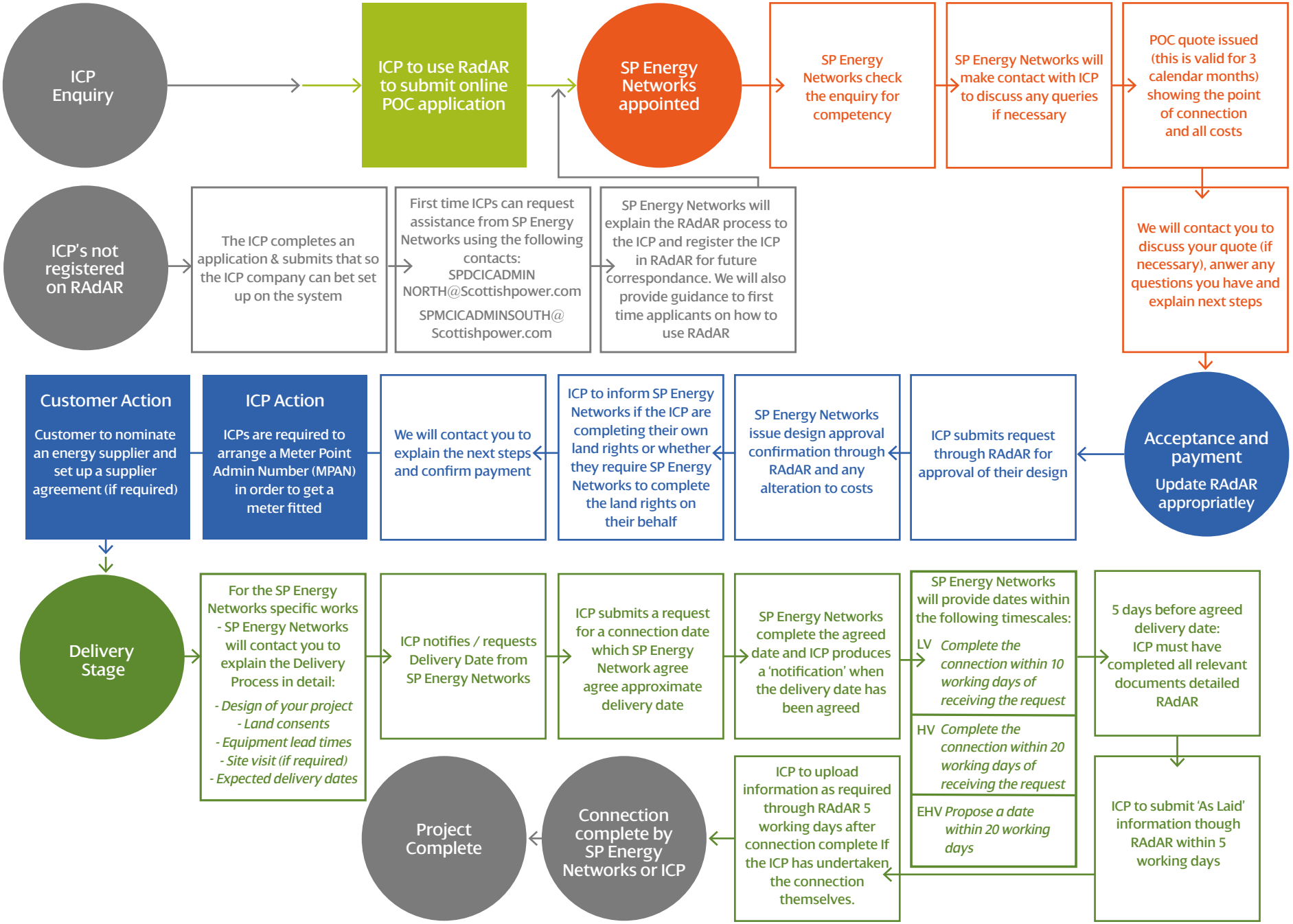
ICP Enquiry
ICP to use RadAR to submit online POC application
SP Energy Networks appointed
SP Energy Networks check the enquiry for competency
SP Energy Networks will make contact with ICP to discuss any queries if necessary
POC quote issued (this is valid for 3 calendar months) showing the point of connection and all costs
We will contact you to discuss your quote (if necessary), anwer any questions you have and explain next steps
ICP's not registered on RAdAR
The ICP completes an application & submits that so the ICP company can bet set up on the system
First time ICPs can request assistance from SP Energy Networks using the following contacts:
SPDCICADMIN NORTH@Scottishpower.com
SPMCICADMINSOUTH@ Scottishpower.com
SP Energy Networks will explain the RAdAR process to the ICP and register the ICP in RAdAR for future correspondance. We will also provide guidance to first time applicants on how to use RAdAR
Acceptance and payment
Update RAdAR appropriatley
ICP submits request through RAdAR for approval of their design
SP Energy Networks issue design approval confirmation through RAdAR and any alteration to costs
ICP to inform SP Energy Networks if the ICP are completing their own land rights or whether they require SP Energy Networks to complete the land rights on their behalf
We will contact you to explain the next steps and confirm payment
ICP Action
ICPs are required to arrange a Meter Point Admin Number (MPAN) in order to get a meter fitted
Customer Action
Customer to nominate an energy supplier and set up a supplier agreement (if required)
Delivery Stage
For the SP Energy Networks specific works - SP Energy Networks will contact you to explain the Delivery Process in detail:
- Design of your project
- Land consents
- Equipment lead times
- Site visit (if required)
- Expected delivery dates
ICP notifies / requests Delivery Date from SP Energy Networks
ICP submits a request for a connection date which SP Energy Network agree agree approximate delivery date
SP Energy Networks complete the agreed date and ICP produces a 'notification' when the delivery date has been agreed
SP Energy Networks will provide dates within the following timescales:
LV Complete the connection within 10 working days of receiving the request
HV Complete the connection within 20 working days of receiving the request
EHV Propose a date within 20 working days
5 days before agreed delivery date: ICP must have completed all relevant documents detailed RAdAR
ICP to submit 'As Laid' information though RAdAR within 5 working days
ICP to upload information as required through RAdAR 5 working days after connection complete If the ICP has undertaken the connection themselves.
Connection complete by SP Energy Networks or ICP
Project Complete