

# Getting connected to the electricity network

Up to four domestic supplies

A single small commercial property



**SP ENERGY  
NETWORKS**

## A little bit about us

At SP Energy Networks it's our job to keep the electricity flowing in Central and Southern Scotland, Cheshire, Merseyside, North Wales and North Shropshire. We're also responsible for ensuring properties are connected to the electricity network safely and as quickly as possible.

If you need a new electricity connection to our network, we're here to help. Our design teams will work with you to create the most cost-effective design for your project, which will be tailored to your exact requirements.

Our aim is to make the connection process as simple as possible. We've outlined below some useful information that will help keep your project on track.

## The Connections process



## Things to consider before you apply:

What type of connection is it? Is it a domestic or commercial connection, a new supply or an upgrade? Where to place your meter? Will it be indoors, or outside? Can you reach it easily so you can read it? Who'll supply your power? Although we put the cables in place, you'll need to organise an electricity provider - that's the company who'll send you your regular electricity bill. When would you like to be connected? Do you need anyone else's agreement before work can start? What will it cost?

### Types of Quote Available

We offer a range of quotation types depending on what stage you are at with your project. Our designers will get in touch to chat through the type of quotation you need. These include:

**Budget Estimate** - to give an early indication of what your project might cost. This is an estimated cost and if you would like to progress you need to contact us for a formal quotation

**Formal Quotation** - covers all the work required and is valid for 3 calendar months. We also have an online cost calculator for a guide of what your connection could cost.

#### Other costs you may have to consider

**Cable Trench** - You will need to dig a trench from your property boundary to the new meter position. We can provide a quote for this work if required.

**Meter Box** - You may need to supply an electricity meter box and other material to protect our cable

**Meter** - We don't supply electricity meters. To arrange for a meter to be installed so that you can use your electricity connection you will need to contact your chosen electricity supplier.

**Highway Excavation** - We will need to dig the footpath to connect a new underground supply. The Local Authority may charge us to close the footpath or road and this cost will be included in your quote.

## Where to get an Application Form

You will find our online and downloadable application forms on our website at:

[www.spenergynetworks.co.uk/gettingconnected](http://www.spenergynetworks.co.uk/gettingconnected)

Details of where to send your completed application are included on the relevant form.

## Average Timescales and costs

How long it takes to provide you with a quote depends on your project. We will however let you know the timescales, right at the start. If you're looking to connect a single domestic supply, it typically takes up to 5 days. A generation project can take up to 65 days.

**Your Project Manager will keep you informed, every step of the way.**

	Guaranteed Standard	Average time to receive a quote	Prices from (Ex VAT)	Average Price from (Ex VAT) from Oct to now	Average Time to get a connection from Payment
New Supply: Single Plot	5 days*	5 days*	£266	£1657	42 days*
New Supply: 2-4 Plots	15 days*	9 days*	£373	£4121	42 days*
Temporary supply	5 days*	4 days*	£417	£1436	45days*

## You have a choice...

SP Energy Networks provides a comprehensive and bespoke service. There are however, alternative connection providers who operate within our area and may be able to carry out many aspects of the connection work.

Other companies that provide network connection services are known as

Independent Connection Providers (ICPs) or Independent Distribution Network Operators (IDNOs). You can find out more via our website [www.spenergynetworks.co.uk/gettingconnected](http://www.spenergynetworks.co.uk/gettingconnected). You will also find a list of accredited providers on the website below:

[www.lloydsregister.co.uk/schemes/NERS](http://www.lloydsregister.co.uk/schemes/NERS)

### Further info

For a whole host of information, including DVDs and downloadable leaflets, that will help make getting your connection easier.

Visit:

[www.spenergynetworks.co.uk/gettingconnected](http://www.spenergynetworks.co.uk/gettingconnected)

### Prefer to chat?

Of course if there's anything you're unsure of, feel free to call us and we'll help you to fill in your application over the phone. Our contact numbers are:

**Central & Southern Scotland**  
**0800 389 1785**

**Cheshire, Merseyside, North Wales & North Shropshire**  
**0800 389 1783**

You can contact us between 8.30 and 4.45 Monday- Friday.

You can also contact us via email: [gettingconnected@scottishpower.com](mailto:gettingconnected@scottishpower.com)