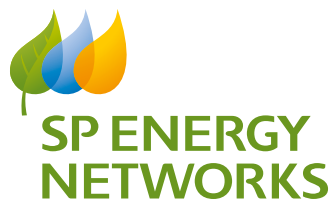


# Your connection offer explained



**SP ENERGY  
NETWORKS**

# You have the choice...

Now that you've received your quote, you can decide whether you want us to complete all elements of your connection from beginning to end or if you would prefer an alternative provider to carry out certain elements of the connection work.

The quotation we have provided gives you 2 options and will give you the details you need to make the right choice for you. We call this our Dual Offer.

## Understanding your Dual Quote

Your dual quote has been separated into 2 sections - Full Works, or Point of Connection.

Option  
**1**

### Full Works Offer

Under this option, all the work related to your connection requirements – from beginning to end – is carried out by SP Energy Networks. This means we complete both the contestable work and the non-contestable work. Look for details of this under the 'Your Full Offer' section of your quote.

Option  
**2**

### Point of Connection (POC)

In this case, SP Energy Networks will complete the non-contestable work of your connection, leaving you to appoint an accredited Independent Connection Provider (ICP) for all the contestable work. They'll work alongside us to complete their elements of the job. You'll find details of this in the 'Your POC Offer' section of your quote.

[https://www](https://www.spenergynetworks.co.uk/use-of-services)

A complete list of contestable and non-contestable work can be found on our website:

[www.spenergynetworks.co.uk/use-of-services](https://www.spenergynetworks.co.uk/use-of-services)

Your Dual Offer provides a summary and detailed breakdown of the costs, for both options. You'll also find a schedule with additional information.

- If you choose SP Energy Networks to deliver your complete connection, we will charge for both the non-contestable and contestable work you ask us to carry out. It's important to note that we are unable to start work on your connection until we've received your payment and your signed acceptance form.
- If you opt for another company to do the contestable work, you will pay any applicable charges directly to them.
- If you have any questions regarding the offer, your designer will be delighted to help. You will find the contact details within your offer letter.

## Next steps...

Your quote is valid for 3 months from the date of the offer.

Before you make a decision, you should:



1. Read the full details of both the Full Works and the POC offers.

2. Also read the General Terms and Conditions for Connection [www.spenergynetworks.co.uk/terms](https://www.spenergynetworks.co.uk/terms)



3. If you choose to accept the POC option, you will need to appoint your own ICP/IDNO. For your safety, ICPs and IDNOs must possess the appropriate accreditations to carry out contestable works.

You'll find further information at:

ICPs - [www.lloydsregister.co.uk/schemes/NERS/](https://www.lloydsregister.co.uk/schemes/NERS/)

IDNOs - <https://www.ofgem.gov.uk/electricity/distribution-networks/connections-and-competition/independent-distribution-network-operators>



4. If you wish to accept your quote please complete the Letter of Acceptance, making sure you select only one of the options.



5. Consider the timing of your acceptance and the impact it may have on project timescales

## Changed your mind?

If you choose the POC option and then decide to opt instead for the Full Works option, we need to reimburse your payment and raise a new connection offer. It's important to note this as it may impact your project delivery timescales.

Further information can be found at: [www.spenergynetworks.co.uk](https://www.spenergynetworks.co.uk)





## Contacting us

If you need more help you can call your project designer, you will find their name and number on your quotation. Alternatively, you can contact us via the details below:

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**Email:** [gettingconnected@scottishpower.com](mailto:gettingconnected@scottishpower.com)

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SP Energy Networks  
320 St Vincent Street, Glasgow, G2 5AD  
Tel: 0800 389 1785

**Cheshire, Merseyside, North Wales and North Shropshire**

PO Box 290  
Lister Dr, Liverpool  
L13 7HJ

**Tel:** 0800 389 1783

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